https://www.agusta-ai.uk

Terms of Service

These Terms of Service ("Terms") govern your access to and use of the Agusta-ai platform, website, and services (collectively, the "Service") operated by Agusta-ai ("we", "us", or "our").
By accessing or using the Service, you agree to be bound by these Terms. If you do not agree, you must not use the Service.

1. About Agusta-ai

Agusta-ai is an AI-powered compliance checking tool that compares immigration application forms and supporting documents against publicly available Home Office rules, case law precedents, and equivalent regulatory frameworks in the United Kingdom, United States, Canada, France, and Germany. The Service is updated daily and displays the date and time of the most recent data update.

Agusta-ai is an information tool only. It does not provide legal advice, legal representation, or immigration advice within the meaning of the Immigration and Asylum Act 1999 or equivalent legislation in any jurisdiction. Use of the Service does not create a solicitor-client relationship, adviser-client relationship, or any other professional relationship between you and Agusta-ai.

2. Eligibility

You must be at least 18 years of age to use the Service. By using the Service, you represent and warrant that you meet this requirement and that you have the legal capacity to enter into a binding agreement.

3. Account Registration

To access certain features of the Service, you must create an account. You agree to provide accurate, current, and complete information during registration and to keep your account information updated. You are responsible for maintaining the confidentiality of your account credentials and for all activity that occurs under your account. You must notify us immediately at the contact email address on our website https://www.agusta-ai.uk if you suspect any unauthorised use of your account.

4. Subscription and Payment

4.1 Pricing Tiers

The Service is offered on the following basis:

- Individual/Family tier: pay-per-assessment
- Professional tier: monthly subscription for immigration advisers and solicitors
- Enterprise tier: monthly subscription for organisations and teams

Current pricing is displayed on the website at https://www.agusta-ai.uk Founding member rates apply to subscribers who join before 14 December 2026 and are subject to change thereafter.

4.2 Payment Processing

All payments are processed by Stripe, Inc. By providing payment information, you agree to Stripe's terms of service and privacy policy. We do not store your full payment card details. Subscription fees are charged in advance on a monthly basis.

4.3 Refunds

Pay-per-assessment fees are non-refundable once an assessment has been generated. We reserve the right to issue refunds at our discretion in exceptional circumstances.

4.4 Cancellation

You may cancel your subscription at any time through your account settings. Cancellation takes effect at the end of the current billing period. No partial refunds are issued for unused portions of a billing period.

5. Permitted Use

You may use the Service solely for lawful purposes and in accordance with these Terms. You agree not to:

• Use the Service to provide immigration advice to third parties for commercial gain unless you hold the appropriate regulatory authorisation

• Attempt to reverse-engineer, decompile, or extract the underlying AI models or legal knowledge base

• Use automated tools, bots, or scrapers to access the Service

• Upload documents containing malicious code or content that infringes third-party rights

• Use the Service in any manner that could damage, disable, or impair the Service

• Misrepresent the output of the Service as constituting legal advice or a guarantee of application success

• Share your account credentials with third parties

6. AI-Generated Powered Service — Accuracy

6.1 Accuracy

Agusta-ai service uses artificial intelligence, including large language models and vector search technology, to generate documentation compliance assessments. Notwithstanding their superhuman capacities, AI-generated outputs may contain errors or omissions. The Service is not infallible and should not be relied upon as the sole basis for any immigration application decision.

6.2 Data Currency

The Service updates its legal knowledge base daily. The date and time of the most recent update is displayed on every assessment. Immigration rules and case law change frequently. You are responsible for verifying that the information used in your assessment reflects the rules in force at the time of your application submission.

6.3 Not a Substitute for Professional Advice

The Service is designed to complement, not replace, qualified legal advice. We strongly recommend that you consult a qualified immigration solicitor, barrister, or regulated immigration adviser before submitting any immigration application, particularly where your circumstances are complex or where a previous application has been refused.

6.4 Jurisdiction Limitations

The Service covers immigration rules for the United Kingdom, United States, Canada, France, and Germany. It does not cover all immigration routes, all visa categories, or all jurisdictions. Coverage of specific routes and categories is described on the website and may change without notice.

7. Intellectual Property

7.1 Our Content

All content on the Service, including but not limited to the software, AI models, compliance reports, user interface, and branding, is owned by or licensed to Agusta-ai and is protected by copyright, trademark, and other intellectual property laws.

7.2 Your Content

You retain ownership of any documents, forms, or information you upload to the Service ("User Content"). By uploading User Content, you grant us a limited, non-exclusive licence to process that content solely for the purpose of generating your compliance assessment. We do not use your User Content to train our AI models without your explicit consent.

7.3 Assessment Outputs

Compliance assessment reports generated by the Service are provided to you under a personal, non-transferable licence for your own use. You may not resell, redistribute, or publish assessment outputs without our prior written consent.

8. Data Protection

Your use of the Service is subject to our Privacy Policy, which is incorporated into these Terms by reference. By using the Service, you consent to the processing of your personal data as described in the Privacy Policy.

9. Third-Party Services

The Service integrates with third-party services including Stripe (payment processing), Supabase (database), and Cloudflare (content delivery). Your use of these services is subject to their respective terms and privacy policies. We are not responsible for the practices of third-party service providers.

10. Limitation of Liability

10.1 Exclusion of Consequential Loss

To the maximum extent permitted by applicable law, Agusta-ai shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profits, loss of data, loss of immigration status, refusal of an immigration application, or any other loss arising from your use of or reliance on the Service.

10.2 Cap on Liability

Our total liability to you for any claim arising from your use of the Service shall not exceed the total amount paid by you to Agusta-ai in the twelve months preceding the claim.

10.3 No Liability for Application Outcomes

Agusta-ai expressly disclaims all liability for the outcome of any immigration application, including but not limited to refusal, curtailment, removal, or any other adverse immigration decision. The Service does not guarantee the success of any application.

11. Indemnification

You agree to indemnify and hold harmless Agusta-ai, its officers, directors, employees, and agents from and against any claims, damages, losses, and expenses (including reasonable legal fees) arising from your use of the Service, your violation of these Terms, or your infringement of any third-party rights.

12. Modifications to the Service and Terms

We reserve the right to modify, suspend, or discontinue the Service or any part of it at any time with reasonable notice. We may update these Terms from time to time. We will notify you of material changes by email or by posting a notice on the website. Your continued use of the Service after the effective date of any changes constitutes your acceptance of the updated Terms.

13. Termination

We may suspend or terminate your account and access to the Service at any time if we reasonably believe you have violated these Terms. You may terminate your account at any time by contacting us on the email address provided on our website https://www.agusta-ai.uk . Upon termination, your right to use the Service ceases immediately.

14. Governing Law and Dispute Resolution

These Terms are governed by and construed in accordance with the laws of England and Wales. Any dispute arising from these Terms or your use of the Service shall be subject to the exclusive jurisdiction of the courts of England and Wales, except where mandatory consumer protection laws in your jurisdiction provide otherwise.

15. Contact

Agusta-ai Email and phone contact are on our website: https://www.agusta-ai.uk