https://www.agusta-ai.uk

Cookies Policy

Last updated: 27 October 2026 Version: 1.0

This Cookie Policy explains how Agusta-ai ("we", "us", or "our") uses cookies and similar technologies on our website at https://www.agusta-ai.uk
It should be read alongside our Privacy Policy and our Terms of Service.

1. What Are Cookies

Cookies are small text files that are placed on your device (computer, tablet, or mobile phone) when you visit a website. They are widely used to make websites work efficiently, to remember your preferences, and to provide information to website owners about how their site is being used.

Cookies are not programs and cannot carry viruses or malware. They cannot access other information on your device. Each cookie is unique to your web browser and contains anonymous information such as a unique identifier, the website name, and some digits and numbers.

2. Types of Cookies We Use

Agusta-ai uses only two categories of cookies: essential cookies and analytics cookies. We do not use advertising cookies, tracking cookies, social media cookies, or any cookies that build profiles of your browsing behaviour across other websites.

Table 1. Cookies used by Agusta-ai

Cookie Name	Category	Purpose	Duration	Provider
cookie_consent	Essential	Stores your cookie consent preference so we do not ask again	1 year	Agusta-ai
agusta_session	Essential	Maintains your login session so you remain authenticated	while using the Service Session (deleted when browser closes)	Agusta-ai
agusta_auth_token	Essential	Stores your authentication token to keep you securely logged in	30 days	Agusta-ai / Supabase
csrf_token	Essential	Protects against cross-site request forgery attacks	Session	Agusta-ai
cf_clearance	Essential	Cloudflare security cookie — verifies you are a human visitor and not a bot	30 days	Cloudflare
posthog_distinct_id	Analytics	PostHog analytics — assigns an anonymous identifier to track usage patterns without identifying you personally	1 year	PostHog
posthog_session	Analytics	PostHog analytics — tracks your current session for analytics purposes	Session	PostHog (EU-hosted)

3. Essential Cookies — Why We Cannot Turn These Off

Essential cookies are strictly necessary for the website to function. Without them, you cannot log in, your session cannot be maintained, and the Service cannot be delivered securely. Essential cookies do not require your consent under UK PECR, the EU ePrivacy Directive, or equivalent legislation in Canada and most US states, because they are technically necessary for the service you have requested.

Essential cookies used by Agusta-ai include:

• Session and authentication cookies that keep you logged in while you use the Service
• Security cookies that protect against cross-site request forgery and bot attacks
• The Cloudflare security cookie that protects the website from DDoS attacks and malicious traffic
• Your cookie consent preference cookie

4. Analytics Cookies — Your Choice

Analytics cookies help us understand how visitors use the Agusta-ai website (https://www.agusta-ai.uk). We use PostHog, an open-source analytics platform hosted in the European Union, to collect anonymous usage data. This data helps us improve the Service, identify technical problems, and understand which features are most useful.

PostHog analytics cookies collect:

- Pages visited and time spent on each page
- Browser type, device type, and operating system
- General geographic location (country level only — not precise location)
- How you navigated to the website (referral source)
- Interactions with features and buttons

PostHog analytics cookies do not collect:

- Your name, email address, or any personally identifiable information
- The content of your immigration application documents
- Your precise location
- Any information that identifies you as an individual

You may accept or decline analytics cookies through the cookie consent banner displayed when you first visit the website. You may change your preference at any time through the cookie settings link in the website footer.

5. Cookies We Do Not Use

Agusta-ai does not use the following types of cookies:

- Advertising or marketing cookies that track your browsing across other websites
- Social media cookies from Facebook, Twitter/X, LinkedIn, or other platforms
- Profiling cookies that build a picture of your interests and preferences
- Third-party tracking pixels or web beacons
- Fingerprinting technologies that identify your device without cookies

6. How to Manage Your Cookie Preferences

6.1 Cookie Consent Banner

When you first visit https://www.agusta-ai.uk, a cookie consent banner will appear.

You may:

- Accept all cookies (essential and analytics)
- Accept essential cookies only (decline analytics)
- Access detailed cookie settings

Your preference is stored in the cookie_consent cookie for one year. You may change your preference at any time by clicking the "Cookie Settings" link in the website footer.

6.2 Browser Settings

You may also control cookies through your browser settings. Most browsers allow you to:

- View the cookies stored on your device
- Delete individual cookies or all cookies
- Block cookies from specific websites
- Block all third-party cookies
- Set your browser to notify you when a cookie is being set

Please note that blocking essential cookies will prevent you from logging in and using the Service.

The following links provide guidance on managing cookies in common browsers:

- Google Chrome: Settings > Privacy and Security > Cookies and other site data
- Mozilla Firefox: Settings > Privacy and Security > Cookies and Site Data
- Microsoft Edge: Settings > Cookies and site permissions > Cookies and site data
- Apple Safari: Preferences > Privacy > Manage Website Data

6.3 Opt-Out of PostHog Analytics

You may opt out of PostHog analytics specifically by visiting the PostHog opt-out page or by declining analytics cookies through the cookie consent banner. PostHog also respects the Do Not Track (DNT) browser signal.

7. Jurisdiction-Specific Rights

7.1 United Kingdom — UK GDPR and PECR

In the United Kingdom, cookies are regulated by the Privacy and Electronic Communications Regulations 2003 (PECR) and the UK General Data Protection Regulation (UK GDPR).

Under PECR, we are required to obtain your consent before placing non-essential cookies on your device. Essential cookies that are strictly necessary for the service you have requested are exempt from this consent requirement.

Under UK GDPR, you have the right to withdraw your consent to analytics cookies at any time. Withdrawal of consent does not affect the lawfulness of processing based on consent before its withdrawal.

To exercise your rights, contact us at the contact email provided at https://www.agusta-ai.uk , You may also lodge a complaint with the Information Commissioner's Office (ICO) at ico.org.uk or by calling 0303 123 1113.

7.2 European Union — ePrivacy Directive and GDPR

In the European Union, cookies are regulated by the ePrivacy Directive (2002/58/EC, as amended) and the General Data Protection Regulation (GDPR 2016/679).

We obtain your prior informed consent before placing analytics cookies on your device. Essential cookies are exempt from this consent requirement under Article 5(3) of the ePrivacy Directive.

Your consent is freely given, specific, informed, and unambiguous. You may withdraw your consent at any time without detriment. We do not use pre-ticked boxes or consent by inaction.

Under GDPR, you have the right to access, rectify, erase, restrict, and port your personal data, and to object to processing. To exercise these rights, contact us at the contact email provided at https://www.agusta-ai.uk. You may also lodge a complaint with your national data protection authority.

7.3 United States — CCPA/CPRA and State Laws

In the United States, cookie law varies by state. The most significant legislation is the California Consumer Privacy Act (CCPA) as amended by the California Privacy Rights Act (CPRA), which applies to California residents.

Agusta-ai does not sell personal information collected through cookies to third parties. We do not share personal information for cross-context behavioural advertising purposes. Analytics data collected through PostHog is used solely to improve the Service and is not shared with advertising networks.

Under CCPA/CPRA, California residents have the right to:

- Know what personal information is collected about them through cookies
- Delete personal information collected through cookies
- Opt out of the sale or sharing of personal information (we do not sell or share)
- Non-discrimination for exercising privacy rights

Residents of other US states with applicable privacy laws (including Virginia CDPA, Colorado CPA, Connecticut CTDPA, and Texas TDPSA) have similar rights. To exercise any of these rights, contact us at the contact email provided at https://www.agusta-ai.uk.

Agusta-ai does not respond to Global Privacy Control (GPC) signals as an opt-out of sale, as we do not sell personal information. We do honour Do Not Track (DNT) signals for analytics purposes.

7.4 Canada — PIPEDA and Quebec Law 25

In Canada, cookies are regulated by the Personal Information Protection and Electronic Documents Act (PIPEDA) at the federal level, and by provincial legislation including Quebec's Act respecting the protection of personal information in the private sector (Law 25, in force September 2023).

Under PIPEDA, we obtain meaningful consent before collecting personal information through non-essential cookies. You may withdraw consent at any time, subject to legal or contractual restrictions.

Under Quebec Law 25, we are required to:

- Obtain explicit consent before using cookies for non-essential purposes
- Provide clear information about the purposes for which cookies are used
- Allow you to withdraw consent easily
- Publish this Cookie Policy in a clear and accessible manner

To exercise your rights under Canadian privacy law, contact us at the contact email provided at https://www.agusta-ai.uk.

8. Third-Party Cookies

The following third-party services may set cookies on your device when you use the Agusta-ai website:

Table 2. Third-party cookie providers

Provider	Purpose	Cookie Category	Privacy Policy
Cloudflare, Inc.	Security and DDoS protection	Essential	cloudflare.com/privacypolicy
PostHog, Inc.	Analytics (EU-hosted)	Analytics	posthog.com/privacy
Supabase, Inc.	Authentication	Essential	supabase.com/privacy

We do not control the cookies set by third-party providers. Please refer to their respective privacy policies for information about how they use cookies.

9. Cookies and Children

The Agusta-ai Service is not directed at children under the age of 18. We do not knowingly collect personal information from children through cookies or any other means. If you believe a child has provided personal information through our website, please contact us at the contact email provided at https://www.agusta-ai.uk.

10. Changes to This Cookie Policy

We may update this Cookie Policy from time to time to reflect changes in our cookie practices, the cookies we use, or applicable law. We will notify you of material changes by displaying a new cookie consent banner when you next visit the website. The date of the most recent update is shown at the top of this document.

11. Contact

For any questions about this Cookie Policy or our use of cookies, please contact us at the contact email provided at https://www.agusta-ai.uk

For UK users: You may also contact the Information Commissioner's Office at ico.org.uk. For EU users: You may contact your national data protection authority. For Canadian users: You may contact the Office of the Privacy Commissioner of Canada at priv.gc.ca. For California users: You may contact the California Privacy Protection Agency at cppa.ca.gov.